

ICF - Enterprise Cybersecurity & Resilience

Blue Coat Subject Matter Expert (SME) – Atlanta, GA – req. # 1600004714

(\$5k sign-on bonus & relocation assistance available)

Job Description:

Provides full life-cycle support for all network services, including the installation, tuning, testing, monitoring, operation, maintenance, upgrading, patching, break/fix, and management of designated network security, distribution systems and associated equipment, both garrison and deployed, for all levels of security classification. Performs on-site or in-house servicing, repairs and/or installations of customer-owned products. Provides technical support to customers on operational or maintenance aspects of system equipment and serve as customer contact on technical and service-related problems.

Qualifications

Key Responsibilities:

- Ensure secure network connectivity throughout the LAN/WAN infrastructure
- Serves as the agency BlueCoat subject matter expert
- Plans network layouts and configures systems to user environments
- Analyzes network topologies and traffic and capacity requirements
- Service provisioning, installation, maintenance, and management of the intra-facility LAN/VLAN wiring, equipment, and software itself within and between the facilities
- Analyzes networks, including planning, designing, evaluating, selecting, and upgrading Bluecoat systems.

Basic Qualifications:

- 5 years experience performing LAN/WAN administration.
- 2 years experience configuring and troubleshooting Bluecoat Systems ProxySG / Proxy AV / Packet Shaper appliances and/or similar application-proxies.
- Bachelor's Degree in Information Technology, or related field or four (4) years of experience in lieu of a degree.
- DoDD 8570 IAT-2 level certifications required.

Preferred Skills/Experience:

- Cisco Certified Network Associate (CCNA) preferred
- BlueCoat Certified Professional credentials preferred

- Advanced and specialized training in networks/systems engineering
- Experience with installation, configuration and maintenance requirements of web filter / proxy appliances.
- Experience with installation, configuration and maintenance requirements of firewalls / intrusion detection solutions.
- Demonstrated proficiency in layer 2 switching and layer 3 routing; design of complex routing and switching schemes to support changing environments
- Demonstrated proficiency in EIGRP, STP, VTP, ACLs, and Layer 3 tunnels and must understand how to monitor network devices to perform fault and root cause analysis
- Familiarity with military deployed environments
- Comprehensive knowledge of the principles, methods, and techniques used in network administration and support
- Comprehensive knowledge of routers, switches, patch panels, concentrators, associated terminals, and related network hardware and software
- Comprehensive knowledge of desktop operating systems and applications

Professional Skills:

- Makes understanding and meeting client needs a driving force behind daily work.
- Identifies and meets the needs of clients within established guidelines.
- Stays up-to-date on relevant technical area(s) of expertise.

About ICF:

ICF (NASDAQ:ICFI) is a global consulting and technology services provider with more than 5,000 professionals focused on making big things possible for our clients. We are business analysts, policy specialists, technologists, researchers, digital strategists, social scientists and creatives. Since 1969, government and commercial clients have worked with ICF to overcome their toughest challenges on issues that matter profoundly to their success. Come engage with us at icf.com.

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