

EVENT: FORT GORDON FACEBOOK TOWN HALL ISSUES AND RESPONSES

Date/Time: 18 March 2015 / 1830-2000

Fort Gordon

Hello to our FG Facebook community. The FG "virtual" Town Hall will begin in 30 minutes. Thanks for joining us today. We'll be online from 6:30-8:00 PM, answering your questions! Shortly, we'll provide info on how the Town Hall will run. *(8 Likes)*

Fort Gordon

The FG Garrison Town Hall will begin in 15 minutes. Beginning at 6:30PM Eastern Time, members of the FG community are encouraged to post questions regarding quality of life programs, housing, facilities and infrastructure, law enforcement, family programs and all the other services at Fort Gordon. We'll answer the questions we can, and we'll try to get answers for those we can't. *(4 Likes)*

Fort Gordon

During the town hall, our comment policy remains in effect. We want this to be a productive, fun session for you and our staffs, so we will deal swiftly with violations - especially those that interfere with the conduct of the town hall. *(3 Likes)*

Fort Gordon Violations may include: explicit language; personal attacks; "spam;" political discussion, endorsements of any political figure, private business or organization; intimidation or harassment, remarks prejudicial to the maintenance of good order and discipline, or anything that disrupts the smooth functioning of our Town Hall. This isn't the place to comment on national policy or personalities. *(2 Likes)*

Fort Gordon We reserve the right to remove posts that appear to disrupt the purpose of the Town Hall, such as repetitive, unproductive comments. Please follow our posting guidelines. If you don't comply, your message will be removed. *(2 Likes)*

Fort Gordon

Here's who'll be on hand to answer questions during the FG "virtual" Town Hall:

- Fort Gordon Garrison Commander – COL Samuel Anderson
- Deputy Fort Gordon Commander – Mr. John Curry
- Fort Gordon Garrison Command Sergeant Major Marcus Campbell
- Directorate of Emergency Services (police and fire)
- Directorate of Public Works (housing, roads, utilities, construction, facilities)
- Directorate of Human Resources (in-out processing, ACAP, education services, substance abuse programs)
- Directorate of Family and Morale, Welfare and Recreation (family and recreation programs, child care)
- Logistics Readiness Center (transportation and maintenance programs)
- Directorate of Plans, Training, Mobilization, and Security (training areas, ranges and planning)
- Religious Support Office (chaplains' programs)
- Resource Management Office (budget and manpower)
- Plans, Analysis & Integration Office (ICE, family action planning, base strategic planning)
- Army & Air Force Exchange Service (AAFES merchandise and services)
- Balfour Beatty Communities (housing)
- Dwight D. Eisenhower Army Medical Center (medical care)
- Defense Commissary Agency (food logistics)
- Installation Safety Office (safety)

- Network Enterprise Center (Information Management/Technology)
- Office of the Staff Judge Advocate (legal and non-legal support)
- Public Affairs Office (command info, media relations and community relations)

Also, the Claims Office and Civilian Personnel Advisory Center will have representatives available to take questions. *(5 Likes)*

Col Samuel Anderson

Thank you for joining us for FG's quarterly "virtual" Town Hall. I'm COL Sam Anderson, Garrison CDR of Fort Gordon. Thanks for being here and taking the time to participate. *(7 Likes)*

Col Samuel Anderson

This town hall is about working together to build a better Fort Gordon community. Whether you have a specific question, or are just following along, you're a part of our community. *(8 Likes)*

Col Samuel Anderson

I and my staff run "the city" of Fort Gordon, so topics such as housing, family services, recreational facilities, traffic and law enforcement will be on the table as I have my team assembled to provide their insights. We hope our town hall is useful to Fort Gordon community members who want to talk directly to us about our town, Fort Gordon. *(7 Likes)*

Fort Gordon

The Wall is now open for members of the FG community to post questions for the Fort Gordon Commander and the FG installation staff. You can post your questions and comments directly onto the wall using the "Write post" blank at the top. If you don't see the blank form, refresh the page in your browser. *(1 Like)*

Fort Gordon

You may want to refresh the page occasionally (Click on F5), to see the latest Q&As. Last, now would be a good time to review our earlier posts that provide an overview of how this town hall is going to work.

Marcus Campbell

Hi, I am CSM Marcus Campbell the Garrison CSM. Thank you for joining us this evening. I look forward to hearing from you. *(9 Likes)*

Katherine Hyer I think i just saw you at clothing sales asking you if you were going AF.

Marcus Campbell Good times *(1 Like)*

William W Kubicz

What is the policy for changing the PCM for my children? My wife has been unhappy with their current PCM and was given multiple answers by multiple individuals on what she can/cannot do in regards to this. Any clarification would be fantastic, thanks! *(2 Likes)*

Eisenhower Army Medical Center Tricare can help or Beneficiary Services can assist. They are located on the 2nd floor. *(1 Like)*

Tiffany Renea

With fort gordon growing, are there any plans for expanding the parking lot at the hospital? *(8 Likes)*

Eisenhower Army Medical Center EAMC is currently looking at possible ways to expand the parking area but nothing is planned for the immediate future.

Katherine Hyer

Why can an Air Force member not get uniforms at clothings sales? There is nothing available. Everything is army. There is almost 1000 AF personnel.

Sheila Miller Air Force uniform items are provided under a cross service agreement with the Army for the Military Clothing Sales. There is currently ongoing communication with the Air Force and the Garrison CSM to expand the current assortment.

Marcus Campbell Thanks for your question. The cross service agreement is currently being updated and will be submitted to Military Clothing Sales within the next two weeks for processing. This effort is also being done for the Navy and Marines. *(1 Like)*

Katherine Hyer Thank you so much.

Rachael Strasser

Fort Gordon is expanding exponentially in the next couple years. Is there a plan to expand the school or possibly build another school to accommodate the increase? *(1 Like)*

Col Samuel Anderson There currently are no plans to expand the school or build another school. There is currently no plan to increase the number of homes on the installation and Freedom Park is currently operating below capacity. We are working closely with the Columbia and Richmond County school boards to ensure they are prepared for the influx of military families to the area in the coming years. Our School Liaison Officers are doing tremendous work in helping set the conditions for growth in the school system(s). *(6 Likes)*

Melisa Kelley

Do we have a date for the updates to Gordon housing being done? We were told 3 months ago that siding would be changed on our home and we are still waiting. *(1 Like)*

Fort Gordon Homes Hi Melisa, we are on schedule for Olive Terrace to be completed next month and McNair Terrace around June/July. Then on to Gordon Terrace and finishing there by the Dec./Jan. timeframe. *(1 Like)*

Melisa Kelley So the work in Gordon was stopped?

Fort Gordon Homes Melisa, the crews finished about half of Gordon Terrace and are scheduled to resume and finish after the other two smaller neighborhoods are done. Thanks.

Melisa Kelley OK. What's the policy on moving to a new home due to an addition to the family then? I was waiting until the renovations but since that isn't going to happen before my due date I would like info on moving. We will be going from a family of 4 to 5. E4 rank

Fort Gordon Homes Melisa, our office will contact you tomorrow to discuss.

Melisa Kelley Thank you

Fort Gordon

MILITARY SPOUSES - Fort Gordon Employment Readiness is hosting a job fair just for you tomorrow from 10 to noon at the Family Outreach Center. Join us there! *(10 Likes)*

Rachael Strasser

Would it be possible to lower the age restriction on the dog park? My dog loved it the one time I went, but have 3 younger children inevitably makes it less likely that I can utilize this wonderful park. If it can't be

lowered, is there a way to section off some (like the middle section with the umbrella) for younger children so the dogs can still play and socialize? (5 Likes)

Rachael Strasser Oh and I do understand the safety reasoning for the rule. If it's not possible I understand as well. Just trying to find a way my fur babies can enjoy it too. (1 Like)

Alex G Gaines Thanks for the comment. This is strictly a safety policy as we want to make sure the kids are always safe especially when they are around animals. Director, Family and MWR (4 Likes)

Rachael Strasser I understand the safety concerns as not all dogs are socialized with young children. Would it be possible to create a section that children could stay in while the dogs play? (1 Like)

Alex G Gaines We don't have that in the plans but let me take this back to my staff for discussion. We'll let you know if this is doable or not. Thanks (4 Likes)

Rachael Strasser Thank you! It really is a nice park and I would love to be able to take my dogs :)

Tiffany Folsom I 2nd this! I have two dogs, so I am unable to bring them both when I come alone. I would need my husband. We have three children ages 10, 7 and 5 who are very safety conscious and have been raised to respect dog boundaries. I understand the safety concerns but we'd love to take our dogs to play. (2 Likes)

Heather Heddleson Tiffany Folsom 1 adult can bring up to 2 dogs.

Christa Schultz Gerber

Has a date been set for the Signal Ball? And when can we expect location and pricing info to be put out?

Marcus Campbell The date for the Signal Ball is 20 June 2015. Location: Marriott Downtown in Olmstead Hall. Tickets are on sale now at all Signal Units. The ticket price is \$65 per person. POC for the Signal Ball is SGM Oree White 7th Signal CMD G3. (4 Likes)

Christa Schultz Gerber Thank you!

Marcus Campbell No Problem.

Mike Kelley

So, how do I get our front walkway fixed? Everytime it rains, we have a lake out front higher than our shoes. I was told months ago by one of the maintenance men that a contractor would contact me, but nothing so far.

Fort Gordon Homes Mike, our office will contact you tomorrow to discuss and determine a solution.

Mike Kelley Ok. Thanks

Col Samuel Anderson

I notice there are some questions about the dog park. We hope our new dog park, which opened on 11 March, is making a difference for our pet-owning families out there. My thanks go out to our housing area/community mayors who were instrumental in making this happen-- this is an excellent example of

how the Mayors work to make the City of Fort Gordon better. Kudos also to DFMWSR who brought the facility to life. Take care of the facility so we can enjoy this new facility for years to come. *(15 Likes)*

Courtney Smith Menard

Could we possibly have clarification from DDEAMC regarding the ability (if any) to receive referrals from the Appointment Line for Urgent Care if there are no same day appointments available? Also, how is Eisenhower preparing for the influx of new people as it can be somewhat difficult to obtain same day appointments or we have to schedule appointments weeks in advance. *(8 Likes)*

Eisenhower Army Medical Center For urgent care referrals you need to contact the appointment line or primary care clinic and request an urgent care referral. They will be granted if there are no available appointments at EAMC. *(4 Likes)*

Eisenhower Army Medical Center EAMC is looking at options such as a community based clinic in Evans or Grovetown. Also TMC4, Community Care Clinic, and the Internal Medicine Clinic are being renovated to provide more space and better patient flow. *(4 Likes)*

Debbie Kitchen-Centeno I did that the other day and was told I HAD to go to Eisenhower ER. Waited for hours while my son was in pain from an ear infection.

Debbie Kitchen-Centeno I did ask to go to an urgent care clinic, and I was told I couldn't go.

Kara Kennedy We had a community based clinic in Richmond hill, ga and it was fantastic. Prescriptions were filled lightning fast! I hope your able to bring a community care clinic to our area. Families will love it. *(1 Like)*

Tiffany Renea Several people were told this last week that urgent care referrals were not being given and the only option was to go to the ER. *(3 Likes)*

Eisenhower Army Medical Center There may have been a concern that warranted and a more extensive workup to rule out other issues. In most cases it is difficult to diagnose someone over the telephone and your sons health is our main focus. *(1 Like)*

Debbie Kitchen-Centeno After speaking to a nurse she said based on his symptoms he needed to be seen within 18 hours. That is when she said go to the ER

Eisenhower Army Medical Center Debbie: The urgent care referral is a new policy and we will look into correcting the issue. Thank you for letting us know that there is a problem.

Debbie Kitchen-Centeno Thank you. *(1 Like)*

Bernadette Stewart White I experienced the same thing when I requested a referral (through the appointment line). I was told that after 2:00 in the afternoon no more referrals to Urgent Care were allowed. I took my child to the DDEAMC ER, waited for hours and finally left without being seen. I then took her to an Urgent Care center where she was treated promptly and I paid out of pocket for the visit.

Eisenhower Army Medical Center Bernadette: Please call or come see the patient advocate office. We would like to get more details on that instance because that isn't according to policy. 706-787-4656 *(1 Like)*

Bernadette Stewart White Will do!

Eisenhower Army Medical Center We also have the nurse advice line available for issues 24 hours a day if you need assistance. It's a new service that many people don't know about yet. 1-800-TRICARE (option 1) *(1 Like)*

Col Samuel Anderson

There's still time to sign up for our 2nd annual Dare to Tri sprint triathlon, Saturday 28 March. Registration runs through 27 March. This will be a combination of a 300 meter swim, 12 mile bike, and 5k RUN. It is a great way to get your start in the sport of triathlon. You can also sign up to do it as a relay. For more information visit <http://fortgordonrunseries.com/> *(2 Likes)*

Katherine Hyer

I would like to know what is being done about consistency in care. My son has a PCM but does not get to see him. I make an appointment it gets cancelled. I have been to 4+ doctors for my sons headaches. Each time i come in the doctor says see your PCM. I am trying. It has been since December and he is still suffering. I finally got a referral but have to wait until the end of april to see the specialist. He is still suffering at it is affecting school. *(6 Likes)*

Sadie Irene Great question, following.

Bernadette Stewart White Following

Eisenhower Army Medical Center We wouldn't want your son to suffer but if your PCM is unavailable you can request a change of PCM with Beneficiary Services. As a facility we try to get you an appointment with your provider, and if they aren't available then the PCMH team, or the internal clinic provider. If that is unavailable then a provider in EAMC will see you.

Heather Pi

The previous installations that I've come from (Corry Station and Ft. Bragg) were able to offer childcare/children areas in one or more of the on-post gyms. I've heard that this used to be available here, but is no longer available. Is there a possibility of getting this feature back? That feature at the gym was a very nice thing for my husband and I. We were able to work out together and focus on fitness for the family. Thanks! *(6 Likes)*

Heather Pi I apologize if this is a repeat question, this is my first town hall here at Gordon :)

Alex G Gaines Hello. We had this program last year however we had very little to no participation. We do offer hourly care at CDC West. This is a possible option. Thanks. Director, Family and MWR *(5 Likes)*

Rachael Strasser I was wondering this too. *(1 Like)*

Lindsey Ragans Me three!!!! Need this back really want time for the gym! *(2 Likes)*

Fort Gordon

Don't forget to refresh the page occasionally (Click on F5), to see the latest Q&As! *(1 Like)*

Rachael Strasser

At our previous post the basic and intermediate food handlers course was offered online as well as in a classroom. Is that possible here and if not is there a way to create a course for spouses/soldiers unavailable to make it to the 1 class offered per month? *(2 Likes)*

Fort Gordon Dptms Directorate Rachel - we will have to check with our Public Health Providers tomorrow. If you could call our IOC at 706 791-9747 and leave a contact number or email address I will have someone provide an answer for you tomorrow / ASAP. Tom Fitzpatrick, DPTMS Director, 706 791-4125 *(1 Like)*

Rachael Strasser Thank you I will.

Fort Gordon

Golf fans, have you signed up yet for the Masters badge lottery? Soldiers have until Friday to register with the Directorate of Family and Morale, Welfare and Recreation for a chance to win the option of buying a Masters ticket. The drawing will be held on Monday, March 23, and winners can purchase a one-day ticket for \$82. Register in Darling Hall's room 260 by 4 p.m. Friday. *(3 Likes)*

Katherine Hyer

I know that summer camp is right around the corner. I know that for kids with medical problems special paperwork must be completed and go through a medical approval process. I would like to know if the staff will be trained to handle the medical needs of the child. In the past my daughter ended up in the ER in Atlanta. Early training could have prevented it. *(1 Like)*

Alex G Gaines so we can discuss this particular case to ensure this doesn't happen again, if this was a CYSS trip.

Alex G Gaines Pls email me at alexander.g.gaines.naf@mail.mil so we can discuss this one. Thanks *(1 Like)*

Katherine Hyer It was a CYS trip. She was medically cleared but they counselors did not know how to handle the situation. She was rushed by ambulance. I had to rush to Atlanta. All the kids were forced to stay until I arrived. So many parents were mad.

Katherine Hyer I will thank you.

Alex G Gaines Great. Thanks

Alex Hoffman

Good evening,

I've been hearing more and more about MPs issuing citations for jaywalking. Can there be some crosstalk between DPW and DES regarding the location and clarity on crosswalks? There are multiple locations that LOOK like crosswalks (the sidewalks end in ramps towards the street) but there's no lines painted on the street. There's also places where lines start on one side of the street, but don't continue to the other side. (Examples from Barnes Ave). We need FRESH painted lines in approved crosswalk locations, and clear indicators on what is NOT a crosswalk. Other great examples are road patches that are a different color/texture concrete than the road and LOOK like they COULD be crosswalks.

Also, can you clarify if the jaywalking rules apply to formations with NCOs and road guards? Are the MPs going to cite all Soldiers in the formation? The NCO in charge? Or is there an exemption? A call to the MP desk resulted in an "I don't know" answer to that question. *(4 Likes)*

John Ramey thank you for your comment , DPW will coordinate with DES on clarifying where crosswalks are. DPW is in the process of painting the crosswalks this summer. the process will start in June. Director PW *(1 Like)*

John Curry Unit Commanders and Safety officials will occasionally express concerns about individuals crossing at unmarked points along various roads. To address these situations MP patrols are programmed to monitor those areas to enforce safe crossing.

Alex Hoffman Mr. Curry, thank you for your answer, but I was specifically asking how "sort of marked" crosswalks can be enforced if they're not clearly marked. And again, are unit formation movements held to this standard as well?

Marcus Campbell Good evening and regarding your question of "clarify if the jaywalking rules apply to formations..." Soldiers in formations with a roadguard will not be cited. The MPs are enforcing pedestrian crossing a street at other than a crosswalk when a cross walk is present. *(2 Likes)*

Alex Hoffman CSM Campbell, thank you for that clarification.

Marcus Campbell Thanks and no problem. I hope this helps.

John Curry Repainting crosswalks is an ongoing effort. In cases where the crosswalk has become blurred, officer discretion is used, which has worked well. I will discuss this situation further with LTC Finley, the Director of Emergency Services. The intent is focused on keeping our community members safe. *(1 Like)*

Rachael Strasser

Mr. Gaines - At one of the last townhalls there was talk of a community garden. I was curious if any movement has been done on that? *(3 Likes)*

Alex G Gaines Hello. Yes. We are excited that this will open up around mid Summer. We received funding and have selected a location. My staff is very excited to add this feature to FG community. Thanks *(7 Likes)*

Rachael Strasser Awesome! Thank you for all you and your staff do. It does not go unnoticed *(1 Like)*

Alex G Gaines Thanks. My MWR team does an awesome job !!! I am so proud of them!!! *(7 Likes)*

Jean A. Jones Where will the location of the Garden be? *(1 Like)*

Alex G Gaines The location is next to building 44401 (right down the street from the youth center). *(2 Likes)*

Alexander Cochrane

Are there any to place a 15 MPH Speed Limit sign at the bottom of the hill going into Lakeview? For my route home I don't see the speed decrease until I near Cypress Circle. At that point I already passed a park. Although it is common sense to decrease speed, I have encountered numerous drivers drive in excessive speeds in the housing area. *(1 Like)*

Jean A. Jones I agree. People in the Lakeview area do speed down the roads quite a bit. Does the courtesy patrol still drive around this area? It has been some time since I've seen a police car.

Marcus Campbell Thanks for bringing this to our attention. The Traffic Engineers will conduct a survey of this area this week to determine if there is a safety issue. If there is, a change will be made. *(3 Likes)*

Alexander Cochrane Thank you CSM.

Beth O'Quinn

Hi, is there a way to change the speed flashing speed limit sign to the new time zone. I noticed the other morning it was not on those times listed and cars were definitely going more than 25. Our poor crossing guard is always getting mistreated so even a sitting patrol car to catch speeders in the morning and afternoon would be helpful. *(5 Likes)*

Rachael Strasser Beth they have been switched now

Beth O'Quinn Ok great, we still need someone to help with the speeders :) *(1 Like)*

Rachael Strasser I agree!

Xiomara Alves I agree but one of the cross guards needs to get off her phone. She is always talking on it. *(1 Like)*

Marcus Campbell Thanks for your question and concern of safety. Over the past quarter 30+ speeding citations have been given. The Traffic Supervisor has been notified of this concern and will add another patrol to monitor and help with this problem. *(4 Likes)*

Xiomara Alves What about the crossing guard who is always on her phone?

Marcus Campbell Hi, please contact Freedom Park school about the crossing guard. If you continue to see this please feel free to contact me. *(1 Like)*

Xiomara Alves Thank you

Fort Gordon

Fort Gordon is hosting its Annual Spring Fest, April 16-19. Come out and join in on the Fun and Festivities—carnival, food and beverages, family fun, live entertainment, shopping, flea market and so much more; open to the public; no pets.

April is the Month of the Military Child. During the fest on Saturday, April 18, we're going focus on our young military family members, celebrating their strength, courage and resilience.

For more information and schedule of events, visit <http://www.fortgordon.com/event/spring-fest/> or call 706-791-4300. *(13 Likes; 1 Share)*

Jonathan Cochran

Are there any plans to make gate 1 larger? Gate 5 is larger than the main gate coming in to the post. The traffic coming in gate 1 is getting worse everyday in the AM. With Cyber coming here this is going to be a large issue really fast. thanks *(6 Likes)*

Alex Hoffman ^THIS. Gate 1 layout doesn't really make sense. The great expense of installing AIE on the right-hand lane, which is never used because it has to be the lane to the inspection area, makes NO sense whatsoever. The inspection/visitor lane needs to be completely separate AND the visitor center should be BEFORE the gate, not inside of it. *(5 Likes)*

Col Samuel Anderson We have submitted a proposal to construct a new Access Control Point. This project must compete with other Army construction priorities but we have done considerable work to make the project competitive.

We recognize the challenges associated with Gate 1 and are doing everything we can to mitigate those challenges. *(9 Likes)*

Jonathan Cochran thanks Sir

Alex Hoffman Sir, great to know, thanks!

Jean A. Jones

This may be considered silly or unimportant but are we allowed to buy and use the gas fire pits that are being sold at the PX. I understand the fire hazard with the wood burning pits but since the gas burning ones are being sold here on post I was wondering if we were able to have them in housing? *(3 Likes)*

Fort Gordon Homes Jean, Good question. No fire pits are allowed in the family housing areas on-post. Thanks.

Jean A. Jones I understand about a wood burning fire pit but what is the difference between a gas grill and a gas fire pit? Also, if they are being sold on post maybe there should be a sign letting people know that it is a banned product. *(5 Likes)*

Sarah Foster

I would like to know the reason our high schoolers are sent to ARC? There are definitely closer schools. My daughter is picked up at 6am and has to sit in the gym an hour to wait for school to start. The only way to move school is to join a lotto in the middle of the school year. Then we are responsible for transportation. Some people have no choice other than to live on post, it seems unfair to have absolutely NO choice on schools. *(4 Likes)*

Col Samuel Anderson MS Foster, I do not know the history that led to ARC being the school we are zoned for, but if you can contact us at 706-791-6300 we will research this and get back to you. Our school liaison officer can also provide potential options that may meet your needs and we will get you in touch with them. *(2 Likes)*

Sarah Foster Thank you Col Anderson, I will certainly be in touch

Nicole Anderson

Is there a way to extend the sidewalk from 3rd to Jasper Ct. Also add a crosswalk near North Range over Ave of the States. It's a decent detour to walk to the other side of New Olive for the crosswalk.

Rachael Strasser And possibly a crossing guard in for school. *(1 Like)*

Fort Gordon Homes Nicole, at this time there are no plans to add or extend the sidewalk however your suggestion will be forwarded for future consideration. We must defer the request to add a crosswalk over the Ave of the States to DPW since family housing has no control over that area. *(1 Like)*

John Curry While the Garrison is working with BBC to install a sidewalk along N Range road to provide better pedestrian access to Old Olive, there are currently no plans to add a guard at the location you suggest. We have coordinated the current crossing guard plan with Freedom Park officials so that it is both effective and efficient. I will address your concern with school officials to see what may be possible. *(1 Like)*

Rachael Strasser Would it be possible to put a guard there since there is high traffic in the morning?

John Ramey Ms Strasser we will look into this site. We are currently working on a crossing over the Ave of the States at the school. we will have to examine the distance between this location and range road to ensure safety of pedestrians and traffic. Director, PW *(2 Likes)*

Rachael Strasser Thank you Mr. Ramey *(1 Like)*

Nicole Anderson Thank you my son would like to be able to walk school but the detour is too much for his little legs.

Beth O'Quinn

Any plans in the books or works to open any new restaurants on base? *(3 Likes)*

Alex G Gaines Hello. We are working this in MWR but we have no firm plans. Once we have a approved plan in place we will share with the community. Thanks *(4 Likes)*

Sheila Miller Sheila for the Exchange: Our renovation project is still ongoing. We are in discussions to add two additional food operations, a Boston Market and Cold Stone Creamery. Both of these concepts would be at least several months out. *(12 Likes)*

Beth O'Quinn Is starbucks coming to the px? *(1 Like)*

Beth O'Quinn I sure miss getting my cinnamon rolls and coffee :)

Sheila Miller For the Exchange: Yes! Starbucks is coming to the Exchange Mall. Starbucks is in the last phase of our renovation. Look for them late fall of 2015! *(6 Likes)*

Beth O'Quinn Thanks

Courtney Smith Menard A Boston Market will be fabulous. We're thankful for the new additions to the PX, but it will be nice to have something that isn't as "fast foody". *(4 Likes)*

Amanda Gregory Abigail Vanzant a cold stone on post! Sounds like trouble. *(2 Likes)*

Racheal Johnson When will the hiring begin for the Starbucks? *(1 Like)*

Abigail Vanzant Amanda Gregory I'll help build it if we can get it here!!! *(1 Like)*

Fort Gordon

Thanks to all who participated in our "virtual" town hall! We're going to wrap things up at 8PM Eastern. If you have any final questions for us, please post them at this time! *(4 Likes)*

Katherine Hyer Thanks for answering questions. It is truly appreciated. It nice to have the opportunity to talk with leadership.

Nicole Anderson

What do we need to do to bring Curtis back for the sports? Ever since the new guy has taken over it has deteriorated. Now it's starting to affect the kids. *(1 Like)*

Alex G Gaines Thanks for the comment. You are more than welcomed to come by my office to discuss this matter. Pls call 791-4140 to arrange a meeting and we'll discuss this issue. Thanks Director, Family and MWR *(1 Like)*

Nicole Anderson I came today and spoke to Ms Kelly and was brushed off.

Nicole Anderson The advertisement was so bad that there is only 1 team for Tball and he would not allow for someone to sign after the deadline unlike before.

John Curry Thank you for your comments. I will get with Mr Gaines to

John Curry Please excuse the previous response. I will meet with Mr Gaines to figure out a way to extend sign up and recruit more teams. Our intent is to provide ample opportunities for our youth to participate in and enjoy sports and recreational activities. *(2 Likes)*

Nicole Anderson Thank you Mr Gaines I will call tomorrow to set up a meeting with you.

Alex G Gaines Great. I look forward to our discussion. Thanks *(1 Like)*

Nicole Sellars Smoke Heather Kip... if they extend it maybe you can get Haleigh signed up *(4 Likes)*

Heather Kip I would love to then I would still be willing to coach as well *(3 Likes)*

Vivi Quezada Any plans to offer more sports for kids 10 and up? *(1 Like)*

Debbie Kitchen-Centeno

Is there a policy for service dogs inside the shopping carts of the commissary? I went there and there was a small service dog sitting inside the shopping cart. I did ask an employee and was told that because it is a service dog there isn't anything they can do. I support service dogs, however when they are inside the shopping cart where other customers put our food in doesn't sound/look sanitary. *(7 Likes)*

Fort Gordon The commissary isn't with us here tonight, but we've checked with them by phone. There is no commissary policy preventing a service dog from sitting in a shopping cart; it is permitted. I hope that answers your question. *(3 Likes)*

Katharina Horton Fort Gordon PAO- would you please PM me who you spoke with at the commissary so that I may address this with them directly? Thank you- CPT Horton, VTF OIC *(1 Like)*

Fort Gordon Katharina Horton - We sent you a PM, but it likely went into your "other" folder since we aren't friends. *(1 Like)*

Alexander Cochrane I think you should be friends. *(1 Like)*

Fort Gordon All - An update provided by the commissary, after further review...service dogs or other animals will NOT be permitted to ride in the shopping carts. The animal must walk or be carried (except over food displays cases). *(6 Likes)*

Debbie Kitchen-Centeno Thank you for updating us.

Andy Roberts People put their nasty kids in the carts, i see no difference *(1 Like)*

Kasia Trejosamador Kids are not nasty they just kids *(1 Like)*

Andy Roberts just because they are kids isn't any form of argument proving they aren't nasty. there is heavily documented proof that children can be outright disgusting examples

<http://www.scarymommy.com/10-gross-things-you-hope-your.../>

<http://www.ninjamommers.com/gross-things-kids-do/>

CarrieAnn Hitzel Gaines

Mr. Gaines is doing an excellent job and he is a true asset to Fort Gordon! Keep up the good work! *(15 Likes)*

Alex G Gaines Great Comment. Keep them coming!!!! *(1 Like)*

Alexander Cochrane I see what you did there. *(3 Likes)*

Alex G Gaines :)

Katey Roach He's absolutely wonderful!!!! *(1 Like)*

Kim Mipro Way to go Cuz!!! *(1 Like)*

McNair Terrace Very true I work at Gym 5 & since being in the Mayor program my boss makes sure I have the time off to attend the meetings. *(1 Like)*

Charles F Hitzel That Gaines fellow. He's the best! *(1 Like)*

Fort Gordon

Thanks to all who participated in our "virtual" town hall! This marks the end of today's event. If your question hasn't been answered, don't worry – we'll be sticking around a few more minutes to catch up with any questions that we missed! However, the Wall has been closed to new questions. *(7 Likes)*

Debbie Kitchen-Centeno Thank you for your time. This is my first time attending one of these. When will there be another one?

Fort Gordon We hold these events quarterly. *(4 Likes)*

Rachael Strasser Thank you for holding these! It is always nice to feel like our voices are heard and questions answered :) (1 Like)

Nicole Anderson Thank you for holding this!!

Sadie Irene Thank you so much for your time!

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If we told you we needed to do more research and get back to you, we'll do that as quickly as possible (within 3-5 business days). Sometime early next week, we'll also post a transcript of this conversation to www.facebook.com/ftgordonga. (3 Likes)

Fort Gordon

And don't forget – if you have questions for FG or any of the agencies offering services at our base, you can also submit them at any time via the Interactive Customer Evaluation (ICE) system, at: http://ice.disa.mil/index.cfm?fa=site&site_id=440 (3 Likes)